

## QUOTES – FROM ELIH CEO

President/CEO: Paul J. Connor III, made these quotes which are available for publication

1. “Earning a five star rating for Outstanding Patient Experience is particularly meaningful. HealthGrades, is the nation’s leading healthcare rating organization. This award is a true testament to the unwavering commitment of a dedicated staff and translates to high touch and high quality. Being recognized for providing extraordinary care in the eyes of the patient is in itself, a stamp of approval that speaks volumes.”
2. “Delivering quality healthcare with compassion is at the heart of everything that happens at Eastern Long Island Hospital (ELIH). Through a close network of business leaders, neighbors, friends and families, ELIH plays an important role in the health and economics of the North Fork and Shelter Island.”
3. “Rebuilding the oldest hospital in Suffolk County has continued on every level since the expansion of the Emergency Department in 2005. With advanced technologies and structural enhancements designed to ensure greater efficiency and patient safety, ELIH is a brand new hospital from the inside out.”
4. “Especially in today’s faster paced environment, the comfort of the patient needs to be the focus. Patients experience a greater level of comfort. More than bricks and mortar, it is the caring philosophy of a professional staff that links quality care with patient satisfaction.”
5. “In 2005, when quality core measures were first made public, ELIH ranked among the top hospitals in the nation as reported in the New York Times. When following survey results for patient satisfaction, Consumer Reports placed ELIH at number one in Suffolk County and second on Long Island.”
6. “As the recipient of the 2009-2010 Hospital Value Index Best Value Award, ELIH is one of America’s Top 100 “Best Value” Hospitals combining overall scores for quality, efficiency and patient satisfaction.”
7. “With a local workforce and a commitment to excellence, ELIH provides essential services to ensure the wellbeing and good health of the community it serves -- a year round population of 25,000, plus over 10,000 summer visitors annually.”
8. “Medical, surgical and acute care services remain at the center of care in addition to outpatient and ambulatory surgery care. ELIH is a destination hospital for Pain Management and Behavioral Health with the only acute psychiatric unit on the east end of Long Island. Quannacut, the addiction services division, provides treatment for individuals with chemical dependency.”
9. “Home to a large retirement community, ELIH’s service area includes a high percentage of residents over the age of 65, more than doubling the median age in Suffolk County. To improve the quality of life for this segment of the population, ELIH established the Geriatric Center of Excellence to help seniors gain access to community resources, coordinate services and maintain optimum health and wellness.”